

Risk Education Program

AUTUMN 2014



A **NEW** triennium, **NEW** workshops and **NEW** webinars

MIPS is pleased to announce its new risk education program for the beginning of a new CPD triennium and annual cycle

Some of the new improvements on offer include four new workshops, reintroduction of webinars and more college accreditation. We understand that it is not always possible for members to attend a workshop so we have also made improvements to our online offering allowing members to complete modules 24/7 at their convenience.

Five great reasons to complete MIPS' risk education:

- Offers relevant, practical and contemporary education
- Helps minimise the risk of an adverse or unexpected outcomes
- Helps mitigate adverse impacts following an incident
- Meets your mandatory AHPRA registration CPD requirements
- Provided at no additional cost to members

Registration is easy

Visit mips.com.au/workshops or call **1800 061 113** to register for a workshop or webinar. Ensure you have your MIPS member number. Confirmation of your placement will be via email. You will receive a SMS reminder before each event.

Demand for many of our workshops is high. Please register your intention to attend as soon as possible in order to avoid disappointment.

Beware! – AHPRA undertaking audits

AHPRA has announced random audits of practitioners' CPD histories. Members can log in to the My Membership portal at mips.com.au to download certificates for previously completed MIPS risk education.

Risk Education Program

Which workshop is for you?

You are welcome to attend one or more workshops. Remember, webinars and online education are also available.

The following workshops are suitable for all members

Maintaining your Professional Profile **New**

Creating and maintaining an appropriate professional profile is crucial. AHPRA's codes of conduct are explicit in the manner practitioners are expected to behave and conduct their practice. Technology such as social media can play a role, and whilst there are benefits, there are also risks. Examples where the profiles of practitioners and their practices have suffered damage will be discussed. You will be provided with strategies to minimise risk to your professional profile and practice particularly around social media. These are issues that apply to all members at all levels of their career.

Beyond Negligence – Your Professional Risks

Medical negligence claims are considered by your employer's insurance arrangement or when in private practice, by MIPS. However, there are personal risks faced by health professionals and these issues of personal responsibility and accountability are examined in this workshop. This includes:

- analysis and discussion of case studies to highlight the risks beyond clinical negligence
- exploring the potential for disciplinary actions, negative impact to reputation and how strategies can be adopted to mitigate outcomes.

Queensland Complaints – Be Prepared for the New Frontier! **New**

Members practising in Queensland face a new system for managing complaints, investigations and disciplinary action. The Health Quality and Complaints Commission has been abolished and replaced with the inaugural Office of the Health Ombudsman (HO). How will this affect you? What are your obligations under the new regime? The session will explain the effect of the changes to the Queensland complaints system and outline relevant risk management strategies and advice to assist members.

Mastering Safer & Reliable Practice

This workshop offers distilled insights from the quality and safety literature available, and presents health practitioners with practical step-by-step skills that can be put into practice immediately. Participants are challenged to consider acceptable variations in the reliability of the care they provide, and to identify high-risk areas in their practice that would perhaps benefit from further attention. Presented by Dr Mark O'Brien of the Cognitive Institute.

Medicare & Professional Services Review **New**

Many members do not understand their obligations under Medicare and may not realise that when they issue a Private Account or a Bulk Billing charge, they must comply with Medicare regulations and specific legislation. If you don't comply, you can be accused of inappropriate practice.

Medicare conducts regular assessments of the billing of all doctors, specialists, staff specialists, general practitioners and dentists. Medicare can audit any practitioner's accounts and/or invoke the Practitioner Review Program. If a practitioner is suspected of inappropriate practice, they are referred to the Professional Services Review (the PSR) for investigation and, if found guilty, may be issued with a penalty.

MIPS is offering a special presentation where MIPS Clinico-Legal Adviser, Dr Peter Simpson, will explain the Medicare obligations. This will be followed by a presentation by Dr Bill Coote, the Director of the PSR, who will explain the functioning of the PSR.

CPR workshop

This course will provide you with the knowledge and skills necessary to maintain breathing and circulation in an adult, child or infant following cardiac arrest that meets the Australian Resuscitation Council Guideline. Workshops are conducted by MICA paramedics from the Red Cross who have advanced CPR training and extensive hands on experience.

The following workshop is exclusively for medical members

Death – The Final Complication! **New**

Understanding the requirements around death certificates and coronial inquests are important issues for practitioners, particularly junior doctors. All jurisdictions require that a death certificate be completed. In certain circumstances deaths are required to be reported to the Coroner and an inquest may be held. Are you aware of your obligations and how to best manage these circumstances when you may be pressured to make a decision? Learn about issues surrounding a Medical Certificate of Cause of Death including legal, ethical and moral duties. Learn about your requirement to report a death to the coroner and about a coronial investigation process and inquest.

The following webinar is exclusively for dental members

Extractions – Beware of the Risks

Dealing with the issue of tooth extraction can be tricky, particularly for inexperienced practitioners. Are there other options? What are the costs involved? What are the risks, has the patient provided proper informed consent and what is best for the patient? MIPS assists many members with claims and complaints around treatment involving extractions. Hear from an expert dento-legal adviser on the strategies to minimise your risk of complaint or claim.



Webinars

MIPS is pleased to extend our education offering to include three webinars as part of the Autumn education program. These webinars will be presented by MIPS expert clinico-legal advisers. You will need to register for each webinar session. Webinars are offered via GoTo Webinar and will require you to load a plugin or App depending on your device.

Unable to attend a workshop?

The following risk education online units are currently available:

- Conversations at the end of life
- Dealing with difficult patients
- Health records
- Open disclosure
- Risks for international medical graduates

Please log on the My Membership portal at mips.com.au to access the online risk education modules.

Customised risk education training

As part of our risk education offering, MIPS works with universities, hospitals and professional associations to develop and deliver custom workshops that supplement their education programs. We could tailor a workshop that outlines clinical case studies and risk mitigation techniques on many topics for example how to deal with a difficult patient, risks associated with record keeping or how to handle an investigation or complaint from the healthcare board. Queries about our custom education offering should be forwarded to education@mips.com.au

AHPRA mandatory requirements

AHPRA's Medical and Dental Boards enforce a mandatory continuing professional development registration standard. This is required to maintain, develop, update and enhance your knowledge, skills and performance to ensure that you deliver appropriate and safe healthcare.

Members must declare annually on renewal of registration that they have met the CPD standard set by their healthcare board.

Generally medical members must fulfil the requirements of members or fellows of medical colleges. For example, the RACGP requires a minimum of 130 points for the 2014-16 triennium. Dental practitioners are required to complete a minimum of 60 hours of CPD activities over three years (1 July 2013 to 30 June 2016). CPD activities need to be kept at an appropriate pro rata level, recorded and are subject to audit by your board.

MIPS' experience and expertise has enabled the development of tailored clinico-legal risk education which is accredited for CPD. MIPS' risk education workshops, webinars and online education are benefits of membership to assist members in meeting CPD requirements and reduce risk.

Workshop non-attendance and cancellation policy

In recent times non-attendance by members registered for workshops has increased. MIPS is aware that circumstances and availability may change. Many events have members waitlisted so it is important that members registered for an event, notify MIPS as soon as possible if you can no longer attend. This allows MIPS to allocate your position to an appreciative colleague and ensure membership resources for risk education are maximised and managed appropriately.

Repeated non-attendance without notification may prejudice registrations at future events. We thank you for your understanding.

CPD accreditation

Risk education provided by MIPS will assist in meeting AHPRA mandatory CPD requirements for self-accreditation. MIPS has obtained accreditation by numerous professional college associations for the education provided.

Course	Hours	RACGP	ACRRM	RACP
Beyond Negligence	2	4 points Cat 2	2 Core PDP – Pending	Self accredited
Death – The Final Complication	2	4 points Cat 2	2 Core PDP – Pending	
Medicare & PSR	2	4 points Cat 2	2 Core PDP – Pending	
Maintaining Your Professional Profile	2	4 points Cat 2	2 Core PDP – Pending	
Mastering Safer Practice & Reliability*	3	6 points Cat 2	3 Core PDP	
New Queensland Complaints System	2	4 points Cat 2	2 Core PDP – Pending	
Cardio Pulmonary Resuscitation	3.5	5 points Cat 2	Basic life support	
Webinar (completion of 1 unit)	1	2 points Cat 2	1 Core PDP – Pending	
Online module (completion of 1 unit)	1	2 points Cat 2	1 Core PDP – Pending	

*Also accredited with RACS (3 points Cat 4), ANZCA (Lecture: Cat 1 Level 1 - 3 Credits simulated, Session: Cat 1 Level 2 - 6 Credits), RANZCOG (3 PR&CRM)

Certificate of attendance

All members who complete an education activity will receive a Certificate of Attendance outlining the event details. You are able to print out your own certificates via the 'My Membership' portal for any previous MIPS risk education undertaken. MIPS will process RACGP and ACRRM CPD activity on behalf of each member.



Workshop and webinar schedule

Workshop	Date & Time	Venue	Presenter	Code
Webinars				
Maintaining Your Professional Profile	Wednesday 30 April 7.30pm to 8.30pm AEST	Online (refer webinar section for setup)	Dr Rob Grenfell	1418
Beyond Negligence – Your Professional Risks	Thursday 8 May 7.30pm to 8.30pm AEST	Online (refer webinar section for setup)	Dr Chris Bolton	1419
Extractions – Beware of the Risks	Thursday 29 May 7.30pm to 8.30pm AEST	Online (refer webinar section for setup)	Dr Gerry Clausen	1420
New South Wales				
CPR Workshop	Saturday 3 May 9am to 12.30pm	Australian Red Cross St Andrews House, Level 4, 464 Kent Street, Sydney NSW 2000	Red Cross Paramedic	1401
Beyond Negligence – Your Professional Risks	Tuesday 6 May 7pm to 9pm	Breakfree Bankstown International 477 Chapel Road, Bankstown NSW 2200	Dr Peter Simpson	1403
Medicare & Professional Services Review	Wed 14 May 7pm to 9pm	Vibe Hotel 111 Goulburn Street, Sydney, NSW 2000	Dr Bill Coote Dr Peter Simpson	1406
Maintaining Your Professional Profile	Saturday 24 May 10am to 12pm	Mercure Sydney Parramatta 106 Hassall Street, Rosehill NSW 2142	Dr Margaret Daley	1412
Death – The Final Complication!	Saturday 24 May 1pm to 3pm	Mercure Sydney Parramatta 106 Hassall Street, Rosehill NSW 2142	Dr Margaret Daley	1413
Mastering Safer & Reliable Practice	Tuesday 27 May 7pm to 10pm	Vibe Hotel 111 Goulburn Street, Sydney, NSW 2000	Dr Mark O'Brien	1415
Queensland				
CPR Workshop	Saturday 10 May 9am to 12.30pm	Red Cross College Level 1, 140 Brunswick Street, Fortitude Valley QLD 4006	Red Cross Paramedic	1404
Maintaining Your Professional Profile	Wednesday 14 May 7pm to 9pm	Victoria Park Function Venue 223 Herston Road, Herston QLD 4006	Dr Nichola Davis	1407
Mastering Safer & Reliable Practice	Wednesday 21 May 7pm to 10pm	RACV Noosa Resort 94 Noosa Drive, Noosa Heads QLD 4567	Dr Mark O'Brien	1410
Queensland Complaints – Be Prepared for the New Frontier!	Tuesday 27 May 7pm to 9pm	Norton Rose Brisbane Level 21/111 Eagle Street, Brisbane QLD 4000	Dr Charles Steadman Norton Rose Solicitors	1416
Death – The Final Complication!	Saturday 31 May 10am to 12pm	Victoria Park Function Venue 223 Herston Road, Herston QLD 4006	Dr Nichola Davis	1417
Tasmania				
Death – The Final Complication!	Thursday 22 May 7pm to 9pm	Hobart Function & Conference Centre 1 Elizabeth Street, Hobart TAS 700	Dr Rob Walters	1411
Victoria				
CPR Workshop	Saturday 3 May 9am to 12.30pm	Australian Red Cross 23 - 47 Villiers Street, North Melbourne	Red Cross Paramedic	1402
Death – The Final Complication!	Tuesday 13 May 7pm to 9pm	Rydges on Swanston 701 Swanston Street, Carlton VIC 3053	Dr Rob Grenfell	1405
Mastering Safer & Reliable Practice	Tuesday 20 May 7pm to 10pm	Punhill Knox 337 Stud Road, Wantirna South VIC 3152	Dr Mark O'Brien	1409
Maintaining Your Professional Profile	Tuesday 27 May 7pm to 9pm	Rydges on Swanston 701 Swanston Street, Carlton VIC 3053	Dr Rob Grenfell	1414